



CLOAKROOM REGULATIONS ROTTERDAM AHOY

1. We advise you to keep your valuable items with you, or to store them in the available lockers on the Rotterdam Ahoy (Ahoy) complex.
2. The cloakroom and the lockers are used at the user's own risk. The User himself is at all times responsible for all the items stored in the cloakroom or in the locker. The Dutch Civil Code Book 7 section 9 regarding "safekeeping" is not applicable to any agreements between Ahoy and users of the cloakroom.
3. Fixed prices are charged for use of the cloakroom:
 - Coats, jackets and umbrellas: € 2,50 per item.
Items, including their contents, with a value higher than € 150,00 should not be stored at the cloakroom of Rotterdam Ahoy. Ahoy accepts no liability for the items, including their content stored in the cloakroom.
 - Bags of A4 size and not thicker than 10 cm (including wheels, handles and front and side pockets), suitcases, and helmets: € 5,00 per item.
Items, including their contents, with a value higher than € 200.00 should not be stored at the cloakroom of Rotterdam Ahoy. Ahoy accepts no liability for the items, including their content stored in the cloakroom.
4. Ahoy has the right to check the contents of the items. Ahoy reserves the right to refuse to store valuable items, large items/oversized or unusual items or items with (possibly) prohibited, dangerous or questionable content. The User shall be fully liable, if any damage is caused to any goods or persons by or because of the items stored in the cloakroom. The user indemnifies Ahoy against any damage and/or loss caused by the (content of) items given for safekeeping by the user.
5. Ahoy will issue one receipt for each item stored in the cloakroom. Items will only be returned after this receipt has been handed over to an employee of Ahoy in the cloakroom. The same applies to the temporary return of items. If the cloakroom is used again, after temporary return, a new receipt will be issued against payment per item of the applicable prices/rates as stated under 3.
6. In the event of loss of the receipt, Ahoy will make every effort to find the item in question after closing time or after the end of the event. If no receipt can be shown, Ahoy is in not liable for any damage and/or losses of the user.
7. Ahoy will make every effort to return all the items given for safekeeping by the user. Ahoy is not liable for any damage and/or loss of the User. Any liability for indirect or consequential damage is excluded.
8. Ahoy cannot be held liable for damages and/or losses or theft of items given for safekeeping by the user. Ahoy cannot be held for any loss or theft of the key or (the contents) the items stored in the lockers. Ahoy is not liable for any damage and/or loss of the user, with the exception of damage and/or loss caused by intent or gross negligence by itself or its employees. Any liability for indirect or consequential damage is excluded. The liability of Ahoy is at all times limited. Ahoy's liability for coats, jackets and umbrellas is at all times limited to € 150,00 per item (including its contents). Ahoy's liability for bags, suitcases and helmets is at all times limited to € 200,00 per item (including its contents).
9. If the user discovers that the items given for safekeeping are missing, user must immediately report this to Ahoy and take the necessary steps at Ahoy's request. Claims for damages must be submitted to Ahoy within 48 hours of the returned items, stating the number of the receipt of the cloakroom. The person who suffers damage must prove that the items, for which he is claiming compensation, have been damaged and/or lost caused by intent or gross negligence by Ahoy.